## STCAMORE RANCH VINETARD & WINERT

## **Wine Club Policy**

## So you want to be a Ranch Hand? Join the Club!

We appreciate your interest in the Ranch Hand Wine Club. We offer three separate curated Wine Club choices. Reds Only, Mixed Selection (Red, White/Rosé and Hard Cider) and a Hard Cider only options.

Discount options are determined by Club quantity level. A 12 bottle commitment receives a 25% Discount, 6 bottle commitment is good for 20% off and 4 bottle commitment receives a 15% off discount. These discounts are good for all Sycamore Ranch wine and hard cider purchases made outside of the your regular Club commitment. Wine club membership includes complimentary tastings for you and up to three guests 4 times per year. Additional tastings are subject to tasting fees and all tastings are by appointment only.

We offer two frequency options, Twice Yearly and Quarterly. Your credit card will be charged approximately one week before your allotment is ready for pick-up or delivery.

Our allotments happen approximately the second weekend of the corresponding month. Spring Pick-Up is in March, Summer Pick-Up is in June, Fall Pick-Up in September and Holiday Pick-Up in December. Deliveries ship out approximately one week after the Pick-Up Party.

We offer free Pick-Up at the winery, or delivery to your home or business for a small shipping charge. Someone 21 or older must be present for delivery. We host a Wine Club Pick-Up Party to coincide with the fulfillment of your order. All corresponding Wine Club Members are invited to the Pick-Up parties. Pick-Ups happen at the Ranch and include food, sneak peek barrel tastings, and camaraderie with your wine loving friends. You may also choose to Pick-Up at your convenience.

Approximately two weeks before the Club orders are going to be filled, you will receive an email alerting you to the date of the pending charge and an invitation to the Pick-Up Party. Quarterly members will receive four alert emails (March, June, September and December), twice yearly will receive two alerts (June and December)

Each shipment will be curated by the Sycamore Ranch winemaker and staff. We do not offer a choose as you go option, however we will provide for special requests. Additions and special requests must be made in response to the Wine Club alert via phone or email. We will take special requests up to the day before we enter the orders. Special requests made after the cut-off date may or may not be honored at the discretion of the Sycamore Ranch staff. We reserve the right to make additions and subtractions to all Wine Club orders as stock and inventory dictate.

Pick-Up Club members must retrieve their wine at the Ranch within 30 days of fulfillment. Wine left at the ranch for more than 30 days will be subject to shipping charge. Your card will be charged separately and shipment will arrive approximately one week from charge. Shipping address on file must be a physical address (business or residence with a 21 years of age or over recipient) wine cannot be shipped to a P.O. box.

Terms and conditions are subject to change. Please contact us if you have any additional questions.

Sycamore Ranch Vineyard & Winery (909) 338-1725 SycamoreRanch.com/Wine-Club-Policy